



FRONTIER

MUNICIPAL FIRE HOSE TEN (10) YEAR WARRANTY POLICY

This warranty statement applies to all Frontier Fire Hose sold to Municipal Fire Departments.

All Frontier Fire Hoses shall be delivered in first-class condition, and shall be free from defects in material and workmanship for a period of ten (10) years from the date of shipment. During the warranty period, any fire hose removed from service for such defects shall be repaired or replaced free of charge to the customer.

This warranty does not apply to normal wear, abrasion, snags, cutting, holes, tears, punctures, burning, melting, chemical attack or contamination, or any damage resulting from accident, mistreatment, misuse, abuse or neglect that may render the fire hose unit for service. Damage due to mildew or rot is also excluded. This warranty expressly excludes all incidental or consequential damages.

Warranty returns cannot be accepted without prior written authorization. Upon issuance of an RMA number by our dealer, the hose must be properly packaged and returned to your dealer freight prepaid, and in a timely manner. Upon receipt of the returned goods, your dealer will inspect and test the hose as required. Should it be determined by your dealer that the hose is covered by the materials and workmanship warranty, it will be repaired or replaced, and then returned to customer freight prepaid by your dealer. Should it be determined that the hose is not covered by the warranty for defects in materials and workmanship, then it will be the responsibility of the customer to prepay the freight for the return of the product if desired.

Please contact our customer service personnel should you have any questions about this warranty.